

# Our Goal is Customer Satisfaction

Kennedy Scales, Inc. service staff and our team of factory trained and state certified technicians offer over 80 years combined experience to meet your weighing equipment service needs. Whether it be installation, emergency service, or routine/periodic service provided by our Premier Service Plan we offer service on weighing equipment from micro and analytical balances to truck and rail scales and everything in between, we have what it takes to properly maintain your weighing equipment.

## ***Premier Service Plan***

Our Premier Service Plan provides periodic maintenance and calibration of your weighing equipment and takes the worry out of making sure your weighing equipment is accurate and performing efficiently. We provide an updated equipment list each visit from our customer equipment database, whether it is monthly, quarterly, or semi-annually and can provide calibration reports and standard operating procedures to meet your ISO requirements. Each of our technicians is equipped with test standards that are certified annually.

## ***Features of our Premier Service Plan include:***

- Service within 24 hours on repair calls.
- Free use of replacement rental equipment of available models in stock, if any equipment purchased from Kennedy Scales, Inc. needs repair for a covered warranty failure during the equipment warranty period and cannot be repaired on site.

Our Premier Service plan saves you the hassle of having to call us or schedule your weighing equipment maintenance. We will take care of it by calling you in advance to schedule your periodic maintenance. No obligation, no time commitments, no strings attached.

***For a free site and equipment evaluation, or to receive the benefits of our Premier Service Plan just call us at 763-784-1022 or toll free at 800-735-3038 or by e-mail at [Service@KennedyScales.com](mailto:Service@KennedyScales.com)***



**KENNEDY SCALES, INC.**

Y O U R   W E I G H I N G   S Y S T E M S   S P E C I A L I S T S